



LOCATIONS: BROWARD NR30211390 DELRAY NR30210978 FORT MYERS NR30211293 MIAMI NR30211382 NAPLES NR30211226 ORLANDO NR30211316

RIGHT TO REPORT COMPLAINTS:
ABUSE, NEGLECT, EXPLOITATION AND MEDICAID FRAUD
HOTLINE TELEPHONE NUMBERS

Right to Report Complaints: "To report a complaint regarding the services you receive, please CALL TOLL-FREE: (1-888-419-3456)."

Right to Report Abusive, Neglectful, or Exploitative Practices: "To report abuse, neglect, or exploitation, please CALL TOLL-FREE: (1-800-962-2873)." (ABUSE REGISTRY) OPEN: Monday-Friday-(8am-5pm)

Right to Report Medicaid Fraud: "To report suspected Medicaid fraud, please CALL TOLL-FREE: (1-888-419-3456)."

Medicaid Fraud Description

Medicaid Fraud means an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to him or herself or some other person. It includes any act that constitutes fraud under applicable federal or state law as it relates to Medicaid. The office of the Inspector General at the Agency for Health Care Administration accepts complaints regarding suspected fraud and abuse in the Florida Medicaid system by phone at 1-888-419-3456 or on the Agency web site at

http://ahca.myflorida.com/Executive/Inspector_General/medicaid.shtml.

THE UNDERSIGNED HEREBY ACKNOWLEDGES RECEIPT OF THIS DOCUMENT AND CONFIRMS THAT THE HOTLINE TELEPHONE NUMBERS LISTED ABOVE WERE READ TO HIM/HER UPON INITIAL CONTACT WITH WHITSYMS FOR REFERRAL SERVICES.

Patient's Name: _____ Patient's Signature _____ Date: _____

Client's Name: _____ Client's Signature: _____ Date: _____

Client's Relationship to Patient _____

Witness' Name: _____ Witness' Signature: _____ Date: _____

CORPORATE OFFICE:

WHITSYMS NURSING REGISTRY/WHITSYMS NURSING SERVICE
2605 WEST ATLANTIC AVENUE, DELRAY BEACH, FL 33445
TELEPHONE: (561) 279-0808 (800) 952-3881 FAX (561) 279-2282

